

# SANTHOOSHKRISHNA R

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## PROFESSIONAL SUMMARY

A dedicated and passionate software developer with over 2+ years of experience, specializing in Node.js development. Proficient in building scalable server-side applications and APIs using Node.js, with hands-on experience in Java, Python, and front-end technologies. Known for problem-solving skills, adaptability, and delivering high-quality, efficient solutions for both freelance and enterprise-level clients.

## WORK EXPERIENCE

Sr. Developer (Contractor through Omniquant)

Uniphore(Jan 2024 – Oct 2024)

- Developed a secure AI/ML-driven voice recognition solution for Uniphore's X platform, a suite of AI and automation solutions enhancing customer service and engagement, using Node.js and PostgreSQL for the ADCB VoicePass project, improving authentication processes while complying with stringent banking security standards.
- Integrated the ADCB Banking API and Genesys API, implementing custom integration points (CIP) to optimize call flow and ensure secure service delivery, aligning with the platform's focus on voice and conversation analytics.
- Collaborated with cross-functional teams to integrate machine learning models into the X platform while maintaining high security protocols.
- Contributed to the PMLI project by developing a menu for the WhatsApp web bot using Java, enhancing user interaction and engagement within the X platform.

IT System Engineer

VertX Solutions (Dec - 2022 To July- 2023)

Client Name : Cognizant Technology Solutions (Location: India / Chennai)

- Proficient in Java application development with hands-on experience using IntelliJ IDEA, Eclipse, STS.
- Collaborated with cross-functional teams to code, test, and debug Java applications.
- Conducted performance monitoring and testing to enhance application efficiency.

Freelance Developer

(Dec - 2021 To Present | Remote)

- Designed and developed 70+ number of portfolios and other Android projects for clients, showcasing a diverse range of skills and styles.
- Translated client requirements into visually appealing and user-friendly lightweight android app, basic websites, incorporating responsive design principles.
- Tech Stack : Java, HTML, CSS, Basic JavaScript, AndroidStudio, IntelliJ.

## EDUCATION

- **PRIST UNIVERSITY, THANJAVUR**  
**Bachelor of computer application (BCA), 2018-2021**  
Graduated with 82%

## PROJECTS

Project Name : Cash Converter Android Project.

- **Project Detail** : Developed a Java using android application.
- This application helps to calculate the money value.
- **Tech stack**: Using XML & Java, Android Studio.

## SKILLS

- **Languages** : Node.js, Python, JavaScript, HTML & CSS, Java.
- **Tools & Technologies** : VSCode, Git, Eclipse, IntelliJ IDEA, Android Studio, PuTTY
- **Database** : PostgreSQL
- **Networking knowledge** : (OSI network layers, TCP/IP)
- **Systems & Platforms**: Windows & Linux.
- MS Office, Excel, Photoshop.

## SOFT SKILLS

- Problem-solving
- Team work
- Communication

## STRENGTHS

- Active Listening
- Easily adaptable
- Flexibility

## LANGUAGES

- Tamil
- English
- Telugu

## CERTIFICATION

- Completed **Python** programming - [GUVI Geek Networks, IITM Research Park](#)
- **Chat Gpt for Everyone** - GUVI Geek Networks, IITM Research Park
- [Forage](#) Virtual Experience Program Participant - July 2023  
Participated in the open access **Forage** Virtual Experience Program,
- Completed Advance **Java** - [Learntube](#)